

RugDoctor®

PRESSURE WASHER

USER MANUAL

Model Number **95030**



Visit us online at
RUGDOCTOR.COM

Retain for your records: To save time if calling Customer Service for information about your Rug Doctor® Machine, it is recommended that you record your Machine information below.

Serial #: _____

Model #: _____

Date of Purchase: _____

NOTE:

You must keep your original sales receipt. It provides proof of purchase date in the event of warranty claim.

MANUAL CONTENT

- 2 Important Safety Instructions
- 6 Parts and Diagram List
- 7 Assembly Instructions
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- 12 Cleaning and Maintenance
- 13 Troubleshooting
- 15 Warranty

IMPORTANT SAFETY INSTRUCTIONS

USER MUST READ AND UNDERSTAND ALL INSTRUCTIONS BEFORE USING THIS MACHINE.

When using a machine, basic precautions should always be followed, including the following:



WARNING

Could Cause injury or death if not followed



CAUTION

Could damage machine if not followed



WARNING

When using this product, basic precautions should always be followed, including:

1. Read all instructions before using the product.
2. To reduce the risk of injury, do not operate the machine near children.
3. Learn how to stop this product and release pressure quickly. Be thoroughly familiar with controls.
4. Stay alert - watch what you are doing.
5. Do not operate this product when fatigued or under the influence of alcohol or drugs.
6. Keep operating area clear of all people and pets.
7. Do not stand on unstable surfaces. Do not overreach or stand on unstable support. Keep good footing and balance at all times.
8. Follow the maintenance instructions specified in the manual.
9. If replacement of the plug or cord is needed, contact Rug Doctor.
10. This product or its power cord contains lead, a chemical known to cause cancer, birth defects or other reproductive harm. Wash hands after handling.



WARNING

Risk of injury Injection Hazard

- Equipment can cause serious injury if the spray penetrates the skin.
- Do not point the gun at anyone or any part of the body. In case of penetration, seek medical aid immediately.



WARNING

Risk of injury

- High-pressure jet can be dangerous if misused.
- The jet must not be directed at persons, animals, electrical devices, or the unit itself.

IMPORTANT SAFETY INSTRUCTIONS

USER MUST READ AND UNDERSTAND ALL INSTRUCTIONS BEFORE USING THIS MACHINE.

When using a machine, basic precautions should always be followed, including the following:



WARNING

Risk of Explosion – Do not spray flammable Liquids

- Do not use acids, alkaline, solvents or any flammable material in this product. These products can cause physical injuries to the operator and irreversible damage to the machine.



WARNING

Risk of Electric Shock

- Inspect cord before using - do not use if cord is damaged.
- Keep all connections dry and off the ground.
- Do not touch plug with wet hands.



CAUTION

Gun Kick Back

- Hold with both hands.
- The trigger gun safety lock prevents the trigger from being engaged accidentally.
- The safety feature DOES NOT lock trigger in the ON position.

GENERAL SAFETY RULES

1. Never operate the machine without all components properly connected to the machine (handle, gun/wand assembly, nozzle, etc.).
2. Never operate pressure washer with broken or missing parts. Check equipment regularly and repair or replace worn or damaged parts immediately.
3. Never put hand or fingers over the nozzle or spray tip while operating the unit.
4. Never spray flammable liquids or use pressure washer in areas containing combustible dust, liquids or vapors. An electric spark could cause an explosion.
5. Never leave the wand unattended while the machine is running or switched on.
6. Never disconnect the high pressure discharge hose from the machine while the system is pressurized. To depressurize machine, turn power and water supply off, then depress gun trigger 2-3 times.

IMPORTANT SAFETY INSTRUCTIONS

GENERAL SAFETY RULES CONTINUED

7. Never cover the pressure washer during operation to allow free air cooling.
8. Always wear safety glasses or goggles when operating or performing maintenance.
9. Always move switch on unit to “OFF” (O) position before connecting or disconnecting cord to electrical outlets.
10. Always turn water supply “on” before turning pressure washer “on” unless draining for storage. Running pump dry causes serious damage
11. Always hold gun and wand firmly when starting and operating the machine.
12. Always follow detergent manufacturer’s label recommendations for proper use of detergents. Always protect eyes, skin and respiratory system from detergent if used.
13. Always lock the trigger of spray gun in the safety position when not in use.
14. Do not use pressure that exceeds the operating pressure of any of the parts (hoses, fittings, etc.) in the pressurized system.
15. Never use with any other manufacturer’s accessories or components.
16. Do not spray electrical apparatus and wiring or the machine itself.
17. Do not operate the pressure washer with the inlet water filter screen removed. Keep filter clear of debris and sediment.
18. Discharge residual pressure by depressing the trigger until no more water comes out of the nozzle.
19. Keep clear of nozzle. Never direct high pressure spray at any person, animal or self.
20. To minimize the amount of water getting into the pressure washer, the unit should be placed as far as possible from the cleaning site during operation

GROUND FAULT CIRCUIT INTERRUPTER PROTECTION

This pressure washer is provided with a Ground Fault Circuit Interrupter (GFCI) built into the power supply cord. This device provides additional protection from the risk of electrical shock. Should replacement of the plug or cord become necessary, use only identical replacement parts that include GFCI protection. See Page 6 for testing procedure.



WARNING

Connect directly to outlet. Do not use machine with an extension cord. The use of an extension cord will override the GFCI built into the plug of the power supply cord resulting in the risk of electrical shock.

IMPORTANT SAFETY INSTRUCTIONS

DOUBLE-INSULATION INSTRUCTION

In a double-insulation product, two systems of insulation are provided instead of grounding. No grounding is provided on a double-insulated product, nor should a means for grounding be added to the product. Servicing a double-insulated product requires extreme care and knowledge of the system, and should be done only by qualified service personnel. Replacement parts of a double-insulated product must be identical to the parts they replace. A double-insulated product is marked with the words “DOUBLE-INSULATION” or “DOUBLE-INSULATED”. The symbol “” may also be marked on the product.

TOTAL STOP SYSTEM (TSS)

The pressure washer is equipped with a total stop system (TSS) that will sense when the trigger on the gun is depressed or released. It will open the power circuit to the motor, and cause the pressure washer motor to stop. The motor will start again when the trigger is depressed.

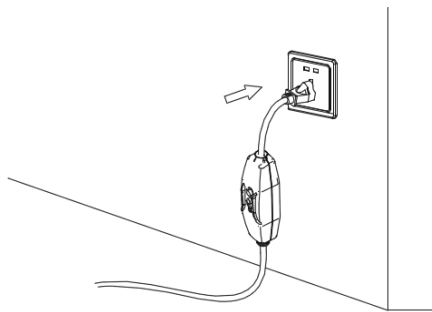


WARNING

The pressure washer is also equipped with a main power “ON/OFF” (I/O) switch located on the unit. It should always be moved to the “OFF” (O) position when the pressure washer is not being used to prevent possible injury or damage.

GROUND FAULT CIRCUIT INTERRUPTER PROTECTION

This device provides additional protection from the risk of electrical shock. Plug the Ground Fault Circuit Interrupter (GFCI) into a power outlet. Indicator should turn red. TEST BEFORE EACH USE. Press the “TEST” button. Red indicator should disappear. Press “RESET” button again for use. Do not use if above test fails. Do not touch plug with wet hands.



CAUTION

This machine has been designed for use with detergents that are specifically approved for pressure washer use. The use of other cleaning detergents may affect the operation of the machine and void the warranty.

PARTS AND DIGRAM LIST

1. Handle
2. Handle locking pin
3. Detergent tank cap
4. Crank handle
5. High pressure hose
6. Water inlet
7. Carrying handle
8. On/off switch
9. Power cord
10. Universal nozzle
11. Quick connect wand
12. Spray gun trigger handle



MACHINE SPECS

Model	PWSU-1
Input voltage	120V 60Hz
Rated power	13A
Working pressure	1700 PSI
Max pressure	2000 PSI
Rated flow rate	1.20 GPM (275 LPH)
Max flow	1.35 GPM (306 LPH)
Inlet pressure	44 PSI
Max water temp	Cold Tap Water 104°F (30°C)
Cord length	35 ft (10.7m)
Hose length	25 ft (7.6m)
Injection rate	3%-12%

CHECK CONTENTS OF BOX

Carefully remove the pressure washer and parts from its packaging. Identify all the parts packaged in the carton against the parts list. Please contact our customer service center 1-800 RUG DOCTOR (1-800-784-3628) if anything is missing.

- A. High-pressure washer
- B. Spray gun trigger handle
- C. Quick-connect wand
- D. Crank handle



WARNING

The pressure washer is also equipped with a main power “ON/OFF” (I/O) switch located on the unit. It should always be moved to the “OFF” (O) position when the pressure washer is not being used to prevent possible injury or damage.

NOTE! Always recycle the packaging in accordance with local recycling codes.

ASSEMBLY INSTRUCTIONS

1. Attach hand cranks onto the hose reel and cord reel on both sides.
2. Lift the Handle to move machine -
 - i. Pull the Locking/releasing pin outward on the left side of the machine, so that the locking/releasing pin stays clear of the original hole where it was seated and hold it in place with one hand.
 - ii. While turning the handle upward with the other hand, it can rotate around its pivot. At this moment it allows release the locking/releasing pin, so that it can depress against the surface of the handle.
 - iii. Keep rotating the handle until the locking/releasing pin slips into another hole on the same side of the handle, before using this device, ensure that it is fully engaged into this hole.

To fold the handle down after use, follow the above directions in reverse.

3. Attach high pressure hose from hose reel to the gun wand, hand tighten until two parts are locked.
4. Insert quick-connect wand into the gun wand, hand tighten until two parts are locked.



CAUTION

Placing any spray tip too close to a surface can result in permanent damage to the surface being sprayed. Maintain at least a 24" distance between the tip and the surface being sprayed until you have determined it is safe to move the tip closer to the surface.

HOW TO USE YOUR PRESSURE WASHER

SURFACE PREPARATION

Before starting any cleaning task, it is important to inspect the area for objects that could create a hazard. Remove any objects from the work area that could be tripped over, such as toys or outdoor furniture. Ensure that all doors and windows are closed tightly.

WATER SUPPLY (COLD WATER ONLY)

Only draw water through the unit. For use with cold water supply only. Garden hose must be at least a 1/2" (13 mm) in diameter. Flow rate of water supply must not fall below 2 GPM (gallons per minute) [9.1 LPM (liters per minute)]. Flow rate can be determined by running the water for one minute into an empty 5-gallon (19 L) container. The water supply temperature must not exceed 104°F (40°C).



CAUTION

- Never use the pressure washer to draw in water contaminated with solvents (e.g. paint thinners, gasoline, oil, etc.).
- Dirt in the water inlet will damage the unit. To avoid this risk, we recommend checking the water filter (located inside the water inlet. To clean it out, see Maintenance section).
- Always prevent debris from being drawn into the unit by using a clean water source and an additional accessory water filter if required.
- To prolong the life of the unit, rest the unit for 5 minutes after every 30 minutes of use.

Read all operating instructions carefully before using. Remove all objects from cleaning area that can be tripped over. Ensure all doors/windows are closed tightly. Only use clean cold water with the machine. Garden hose must be at least 1/2 inch in diameter to ensure proper water supply.



WARNING

Turn off water supply and squeeze trigger to depressurize the unit. Failure to do so could result in personal injury due to discharge of high-pressure water.

HOW TO USE YOUR PRESSURE WASHER

CLEANING DETERGENTS DISPENSER

Only use cleaning detergents recommended for pressure washers. Always follow detergent manufacturer's label recommendations for proper use of detergents or soap. Always protect eyes, skin and respiratory system from detergent if used. **Never use bleach in a pressure washer.**



CAUTION

Failure to follow detergent cleaning procedure will cause the dispensing system to become clogged. Damage may occur to painted surface if chemicals are allowed to dry on surface. Wash and rinse a small section at a time. Avoid working on hot surfaces or in direct sunlight.



CAUTION

Working with detergent ensures a quick soaking of the dirt and allows the high-pressure water to penetrate and remove the dirt more effectively. Always spray detergent on a dry surface, do not pre-soak area. Wetting the surface first dilutes the detergent and reduces its cleaning ability. To apply detergents, you must be operating at low pressure. This provides a gentle application of detergent, with the pressure equivalent to the lowest garden hose. The high-pressure setting is used for cleaning; you cannot apply detergents when working at high pressure. Always test detergent in an inconspicuous area before use.

NEVER USE THESE IN THE PRESSURE WASHER:

These chemicals will harm the unit and will damage the surface being cleaned.

- Bleach, chlorine products and other corrosive chemicals
- Liquids containing solvents (i.e., paint thinners, gasoline, oils)
- Tri-sodium phosphate products
- Ammonia products
- Acid-based products

Store the machine and accessories in a room that does not reach freezing temperatures. Do not store near furnace or other sources of heat as it may dry out the pump seals.

HOW TO USE YOUR PRESSURE WASHER

1. Turn machine OFF. Pull out cord, plug into electrical outlet.
DO NOT USE EXTENSION CORD.
2. Attach your water hose to the front of your machine. Connect the **WAND & TRIGGER HANDLE** by inserting together and hand tighten.



3. Pull out High Pressure Hose. Connect assembled **TRIGGER** with **WAND** to **HIGH PRESSURE HOSE** and hand tighten until two parts are fully secured. Turn on water at source, depress **TRIGGER** for 30 secs to purge.



CLEANING WITHOUT CLEANING SOLUTION

1. Adjust Universal Nozzle. Turn the body of nozzle counter-clockwise to wards the negative (-) position for a tight spray pattern. Turn body to wards the positive (+) position for a wide spray pattern. When testing spray nozzle adjustment, keep 4 feet from surfaces. Always engage **TRIGGER LOCK** on handle and turn machine OFF before adjusting nozzle.
2. Machine will build up pressure for a few seconds and the machine will stop once desired water pressure is achieved. Holding **WAND** and **TRIGGER HANDLE** with both hands, squeeze spray gun trigger until there is a steady stream of water. Keep clear of nozzle. Never direct high pressure spray at any person, animal or self.



Turn Machine
ON (green button)



CLEANING WITH CLEANING SOLUTION

Only use cleaning detergents designed for pressure washers. For best results, use Rug Doctor Outdoor Cleaner. Always spray detergent on dry surface. Test in a small, hidden area before use.

1. Mix cleaning detergent per the detergent label instructions. Follow detergent label instructions for use. Remove the detergent tank cap, fill tank with detergent solution and replace the cap.
2. To apply detergents, you must operate at low pressure setting. Push universal nozzle tip out to the “SOAP” position. Machine will not apply detergent in the “CLEAN” position. Always engage **TRIGGER LOCK** on handle and turn machine OFF before adjusting nozzle.



3. TURN MACHINE ON. Depress trigger to operate unit. The liquid detergent will automatically mix with water, and be discharged through the nozzle. Apply detergent to a DRY work surface, from bottom to top.

Turn Machine
ON (green button)



Allow detergent to remain on the surface for a short time before rinsing. Do not allow detergent to dry on surface.

To rinse with clean water, pull universal nozzle back into the “CLEAN” position. On a vertical surface, rinse from the bottom up, then rinse from the top down to avoid streaking. Hold nozzle at a safe distance from the cleaning surface.

CLEANING AND MAINTENANCE

WATER FILTER SCREEN

The pressure washer is equipped with a water inlet filter screen to protect the pump. If the screen is not kept clean, the flow of water to the pressure washer will be restricted and the pump may be damaged.

1. To clean inner water screen, remove the inlet adapter and remove the filter screen from the pump inlet.
2. Rinse screen until it is free of debris and blockage.
3. Replace screen immediately to prevent any foreign matter from entering the pump.

A clogged water filter screen can cause excessive pressure to build-up in the pressure washer pump. The Wand's filter screen should be cleaned regularly to avoid damaging the wand or pump.

1. Using needle-nose pliers, carefully take the water filter screen out of the wand.
2. Clean the water filter screen by carefully inserting the water filter cleaning tool provided or a thin and sharp instrument (e.g. paperclip) into the filter to remove any dirt deposited. Then rinse with clean water
3. Using needle-nose pliers, carefully reinsert the water filter screen into the wand. Ensure the screen fits tightly into the wand's water inlet opening

MAIN BODY CLEANING

Use only mild soap and damp cloth to clean the main body.



WARNING

Never use the unit to clean itself. Connections on the pressure washer hoses, gun and spray wand should be cleaned regularly and lubricated with non-water soluble grease.



WARNING

To assure product safety and reliability, repairs should be performed by Rug Doctor personnel, always use identical replacement parts.

TROUBLESHOOTING

PROBLEM	POSSIBLE REASON	HOW TO FIX
Motor does not run when "ON" (I), fully connected and trigger depressed.	› On/Off switch is in the "OFF" (O) position. › Power cord is not plugged in. › Electrical outlet does not supply adequate power. › Tripped pressure washer thermal protector.	› Turn switch to the "ON" (I) position. › Plug in power cord. › Try a different outlet. › Allow to cool, and restart unit.
Unit does not reach high pressure.	› Diameter of garden hose is too small. › Water supply is restricted. › Not enough water supply. › Water inlet filter is clogged. › Power nozzle is in low-pressure position. › Pump is sucking air.	› Replace with a 1" (25 mm) or 5/8" (16 mm) garden hose. › Check garden hose for kinks, leaks and blockage. › Open water source fully. › Remove filter and rinse in warm water. › Replace with desired high-pressure tip. › Check that hoses and fittings are airtight. Turn OFF machine, and purge pump by squeezing trigger gun until a steady flow of water emerges through the nozzle.
Output pressure varies high and low.	› Not enough inlet water supply. › Pump is sucking air. › Water inlet filter is clogged. › Discharge nozzle is obstructed. › Calcified gun, hose or power nozzle.	› Turn water on fully. Check garden hose for kinks, leaks or blockage. › Check that hoses and fittings are airtight. Turn OFF machine, and purge pump by squeezing trigger gun until a steady flow of water emerges through the nozzle. › Remove filter and rinse with warm water. › Blow out or remove debris with a fine needle. › Run distilled vinegar through detergent tank.
Detergent is not working.	› Detergent container is empty. › Detergent bottle or suction tube not properly connected. › Detergent is too thick. › Filter on detergent suction tube is clogged. › Damaged or clogged detergent suction tube. › Nozzle is in CLEAN position. › Discharge nozzle is obstructed.	› Add more detergent. › Check connections. › Dilute detergent. › Run warm water through filter to remove build-up. › Remove obstruction or replace detergent suction tube. › Put nozzle in the SOAP position. › Blow out or remove debris with a fine needle.

TROUBLESHOOTING

PROBLEM	POSSIBLE REASON	HOW TO FIX
Garden hose connection leaks.	› Loose fittings. › Missing / worn rubber washer.	› Tighten fittings. › Insert new washer.
Spray wand, extension, or nozzle leaks.	› Spray nozzle not properly attached. › Broken o-ring or plastic insert.	› Ensure quick-connect wand is attached securely. Ensure spray tip is clicked in securely. › Call the Toll-Free Hotline.
Pump is noisy.	› Pump is sucking air. › Water filter is clogged.	› Check that hoses and fittings are airtight. Turn off machine, and purge pump by squeezing trigger gun until a steady flow of water emerges through the nozzle. › Remove water filter and rinse in warm water.
Check that all fittings are tight.	› Loose fittings. › Water seals are damaged or worn.	› Check that all fittings are tight. › Call the Toll-Free Hotline.
Oil is dripping.	› Oil seals are damaged or worn.	› Call the Toll-Free Hotline.
Motor buzzes but fails to run.	› Supply voltage below minimum. › System has residual pressure. › Voltage loss due to extension cord. › Pressure washer not used for long periods. › Residual friction among components. Unit might hum.	› Verify that only the pressure washer is running on this circuit. › Turn unit OFF, squeeze trigger on spray wand to release pressure, then turn unit ON. › Unplug any extension cords attached and plug the unit directly into the outlet. › Call the Toll-Free Hotline. › Disconnect water supply and power ON for 2 to 3 seconds, repeat couple times or until the motor starts.
No water	› Water supply is OFF. › Kink in the garden hose.	› Turn ON water supply. › Remove kink in garden hose.



WARRANTY

Rug Doctor® machines have been manufactured, tested, and inspected in accordance with Rug Doctor's high standards of quality. The Rug Doctor® machine covered by this Warranty (the "Machine") is backed by a ninety (90) day limited warranty ("Warranty").

NINETY (90) DAY LIMITED WARRANTY

Rug Doctor gives you, the original purchaser, who retains proof of purchase from Rug Doctor or an authorized Rug Doctor Dealer, this limited Warranty for your Machine acquired for normal household use (commercial and rental use are excluded). You are responsible for notifying Rug Doctor within thirty (30) days of original delivery date if any parts or components are missing on your Machine. You are responsible for testing and inspecting the Machine's condition within thirty (30) days of original delivery date for any issues or defects. The purchase receipt showing the date, price, and item of purchase is the initial document of proof of purchase, and it determines the validity of your Warranty. To ensure that your Warranty is successfully processed, please retain your original purchase receipt.

WHAT DOES THIS WARRANTY COVER / HOW LONG DOES THE WARRANTY LAST?

Rug Doctor will, for the original purchaser, repair or replace any part that is defective in material or workmanship for your Machine within the Warranty period listed above within ninety (90) days of the date of delivery.

WHAT THE WARRANTY DOES NOT COVER

The following exclusions apply for Machine and part(s) failures due to: 1) normal wear and tear, accident, other casualty, neglect, improper maintenance; improper use, unauthorized setting; 2) Machine alterations; 3) abuse or misuse of the Machine, including use not in accordance with the "User's Guide;" 4) Machines that have not been assembled, used, or maintained in accordance with the operating instructions; 5) defects or damage caused by service or parts provided by non-authorized Rug Doctor dealer; 6) normal maintenance, such as the removal of clogs; 7) damage caused by external sources, such as liquids, hot materials, weather or proximity to heat. Rug Doctor does not warranty any individual parts for the Machine for consumer purchase. All individual Machine parts are excluded from the Warranty. This Warranty does not provide for a refund of the purchase price. For best operating efficiency and cleaning, use of Rug Doctor products is recommended. Use of the Machine for rental voids the Warranty and is not permitted under Federal Law (see "UNAUTHORIZED USE" statement below). Rug Doctor is not liable for any consequential or incidental damages of any nature involving the purchase/use of your Machine. In no event shall Rug Doctor's liability exceed the purchase price of the Machine. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you. ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, ARE EXPRESSLY DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE, WHICH MAY ARISE BY OPERATION OF LAW, ARE LIMITED TO NINETY (90) DAYS FROM THE PROVEN DATE OF PURCHASE UNLESS APPLICABLE STATE LAW PROVIDES OTHERWISE.

WARRANTY

EXPENSES

If a Machine is returned to a Warranty center for repair within thirty (30) days of original date of delivery, Rug Doctor pays the freight charges both to the Warranty center and back to you. Thereafter, you may be directed to take Machine to a local repair center or required to ship the Machine to a Rug Doctor Warranty center should additional repairs be required during the Warranty period. During the Warranty period, but after the initial thirty (30) days, you will be responsible to pay any freight charges for shipment to the Warranty center for repairs. Rug Doctor will pay the freight charges to return your Machine to you. If Rug Doctor determines that a Machine is unable to be repaired, Rug Doctor reserves the right to elect to replace the Machine with a refurbished or a used one of the same model. The original Warranty period will remain in place for any replacement Machine; the Warranty will not start over.

HOW STATE LAWS APPLY

This Warranty gives you specific legal rights. You may also have other rights that vary from state to state.

UNAUTHORIZED USE

Use of this Machine with Rug Doctor Trademarks for rental purposes is UNAUTHORIZED and is in violation of U.S.C. Section 1114(I) and 15 U.S.C. Section 1125(a).

HOW DO I GET SERVICE UNDER THIS WARRANTY?

To obtain warranty assistance, please call 1-800-RUG DOCTOR (1-800-784-3628), or email consumer.support@rugdoctor.com. Rug Doctor will need the following information in order to assist you: your name, address, telephone number, product model, serial number, and proof of purchase showing date and place of purchase. Please explain the nature of the problem. Rug Doctor will review all the facts involved and advise you as to recommended procedure. We recommend you keep the original carton and packing materials. Rug Doctor does not provide any boxes or packing materials.

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Use of this Machine with Rug Doctor Trademarks for rental purposes is UNAUTHORIZED and is in violation of U.S.C. Section 1114(I) and 15 U.S.C. Section 1125(a).

For cleaning tips and more visit rugdoctor.com or find us at:



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