



Rug Doctor Fact Sheet

About Rug Doctor:

- Rug Doctor started in 1972 in Fresno, Calif., when Roger Kent created the company's first cleaning machine in his garage.
- Rug Doctor relocated to Plano, Texas, in 1998.
- Rug Doctor has been manufacturing in Fenton, Mo. Since 1976 and has more than 35 warehouse distribution points and service centers in the U.S.
- Rug Doctor has international operations including a product manufacturing facility in the United Kingdom, and warehouse distribution points in Australia, Canada, Puerto Rico, and more than 20 other countries.
- Rug Doctor employs more than 600 people worldwide.
- The Rug Doctor logo is a miniature cartoon figurine of the Rug Doctor machine, named Steamy, with the company's slogan, "Steamin' Mad at Dirt!" A version of Steamy was first introduced in 1976.
- Rug Doctor's Mission: Making a cleaner, healthier home available to all.

Rug Doctor Machines:

- In 2006, Rug Doctor cleaning machines received the Platinum Seal of Approval by the Carpet and Rug Institute (CRI) and is the only hot-water extractor that has the seal.
- Rug Doctor has three hot-water extractors available for rent and purchase: Rug Doctor Mighty Pro, Rug Doctor Wide Track and the Rug Doctor Mighty Pro X3.
- Rentable Rug Doctor machines are red and Rug Doctor machines for purchase are blue. Purchasable Rug Doctor machines are available new or refurbished.
- Rug Doctor builds, distributes and repairs its powerful, easy-to-use carpet steaming machines.

Rug Doctor Products:

- Rug Doctor has several specialized professional cleaning products in cleaning formulas and wipes, including:
 - Rug Doctor Anti Allergen Carpet Cleaner
 - Oxy-Steam™ Carpet Cleaner
 - Pet Formula Carpet Cleaner
 - Hi-Traffic Pre-Treatment

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- Urine Eliminator®
 - Spot & Stain Remover
 - Odor Remover
 - Upholstery Cleaner
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- Rug Doctor can ship machines and products to the U.S. and Canada.
 - Rug Doctor rents more than 6 million machines and products to customers annually
 - Rug Doctor machines and products are available for rent at more than 30,000 grocery, drug hardware, and home center stores across the U.S.
 - Rug Doctor products and machines are available for purchase at <http://RugDoctor.com> or by calling 1-800-Rug-Doctor.